

Manish Khandelwal

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To obtain the position of Engineer in a respectable firm where I can fully utilize my talents, knowledge, communication and inter-personal skills for the overall development of my skills and for the benefit of the firm.

Willing to relocate: Anywhere

WORK EXPERIENCE

Impact InfoTech Pvt. Ltd -

2017 - 2017-12

22 July '16-28 Dec '17

- Provides IT support ; provides technical support by managing help desk tickets, attends meetings, assists with updating department policies and processes, creates security baselines, works with faculty and staff to assess IT needs.
- Managed the Ubuntu and Red Hat Ent. LINUX Systems assigned to designated teams.
- Installed, configured, and maintained the functionality of company desktop systems, together with peripheral appendages and software
- Provided computer system support for both staff and customers

technical support and training to end-users

Vkalp Outsourcing Pvt. Ltd -

2017-01 - 2017-11

28 Jan '17-15 Nov '17

- Provide On-Site support for laptop and desktop computers
- Installed Windows operating systems
- Performed remedial repairs on computers, laptops, printers and any other authorized peripheral equipment
- Provided onsite PC repair, virus- and spyware-remediation, maintenance/rejuvenation, data-recovery, networking and upgrades.
- Resolved hardware and software problems and provided network troubleshooting, technical support and training to end-users
- Provided first line support for customer inquiries, problems, and/or requests.

EDUCATION

B. Tech. in CSE

Rajasthan Technical University - Kota, Rajasthan

2010 - 2014

Class XII in RBSE

Sony Academy Sr .Sec. School - Ajmer, Rajasthan

2008 - 2009

Class X in RBSE

Gyan Sadna Public School - Ajmer, Rajasthan

2006 - 2007

SKILLS

NETWORKING, CCNA, CISCO, DHCP, DISASTER RECOVERY

ADDITIONAL INFORMATION

TECHNICAL SKILLS

- Hardware Networking: CCNA, RHCE
- Operating System: Windows 7, WINDOW 8, WINDOW 10, WIN XP, Linux.

CONCEPTS

- Networking (cisco routers and switches)
- Networking Protocols, LAN Administration.
- RHCE

Summary of skills

- Experience in configuring, setting up, and maintaining network systems
- Extensive knowledge of hardware, software, and network security
- Familiarity with Microsoft Windows platforms, Linux,
- Knowledge of TCP/IP, Security, Cisco Routing and Switching, DNS/DHCP, and Subnetting
- Strong verbal and written communication skills
- Solid organizational, interpersonal, and time management skills
- Skilled in planning and implementing backup & disaster recovery program

STRENGTHS

- Self confidence
- Quick and smart worker
- Capable of working in a group, with team spirit and even leading it
- Hard working, with spirit of completing any task with full commitment

DECLARATION

I hereby declare that the above information given by me is true and best of my knowledge

DATE: 29.12.2017

PLACE: JAIPUR (Manish Khandelwal)